



Code of Conduct

April 27th 2026

1. Purpose

Our club exists to promote fun, fitness, and friendship through the game of pickleball. This Code of Conduct sets out the standards of behaviour expected of all members, guests, and participants in club activities.

We aim to create a welcoming, respectful, and safe environment for everyone — both on and off the court.

2. Guiding Values

All members are expected to:

- Demonstrate **respect**, **sportsmanship**, and **integrity** in all interactions.
 - Foster a sense of **community**, **inclusion**, and **fair play**.
 - Help create a positive environment for players of all ages, backgrounds, and skill levels.
 - Contribute to the spirit of **volunteerism** that sustains our non-profit club.
-

3. Expectations of Members

Members must:

a. Respect Others

- Treat all players, volunteers, officials, and spectators with courtesy and respect.
- Use positive, encouraging language; avoid yelling, swearing, or personal criticism.
- Refrain from behaviour that could be perceived as harassment, bullying, or intimidation.

b. Play Fair

- Follow the official pickleball rules and honour the spirit of fair competition.
- Accept line calls, referee decisions, and rotation systems gracefully.
- Keep safety a priority — no reckless play or intentional interference.

c. Contribute to a Safe Environment

- Avoid behaviour that creates unsafe or uncomfortable conditions for others.
- Report safety or conduct concerns promptly to a board member, host, or committee representative.
- Refrain from playing under the influence of alcohol, cannabis, or impairing substances.

d. Respect Club Property and Volunteers

- Use courts, equipment, and facilities responsibly.
- Treat volunteers and hosts with appreciation — they make our play possible!
- Follow posted schedules, rotation systems, and event procedures.

e. Uphold Club Reputation

- Conduct yourself in a way that reflects positively on the club, both in person and online.
- Avoid public comments (including social media) that disparage other members or the club.

4. Conflict Resolution and Complaints

The club encourages informal, respectful resolution of issues whenever possible. If a matter cannot be resolved informally, a written complaint may be submitted to the **Conduct Committee**.

The Committee will review the matter confidentially and fairly, following established procedures. Outcomes may include education, mediation, warnings, suspension of privileges, or termination of membership if warranted.

5. Confidentiality

All concerns, complaints, and investigations will be handled as confidentially as possible, consistent with the need for fairness to all parties. Witness identities and complaint details will only be shared where necessary for due process or as required by law.

6. Protection from Retaliation

No member shall be penalized or retaliated against for raising a good-faith concern or participating in a Code of Conduct process.

7. Acceptance of Membership

By joining or renewing membership in the club, each member agrees to:

- Abide by this Code of Conduct and related club policies;
 - Cooperate in any review or investigation; and
 - Accept the decisions of the Board or Conduct and Discipline Committee.
-

8. Amendments

This Code of Conduct may be reviewed and updated periodically by the Board of Directors to reflect the club's evolving needs and best practices.